



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

SERIAL NUMBER 09/575,710	FILING DATE 07/25/2000 RULE -	CLASS 709	GROUP ART UNIT 2756 2141	ATTORNEY DOCKET NO. 5244-0130-2
APPLICANTS Tetsuro Motoyama, Cupertino, CA ; Avery Fong, Castro Valley, CA ; ** CONTINUING DATA ***** NONE TDS ** FOREIGN APPLICATIONS ***** NONE TDS IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/29/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>[Signature]</i> TDS Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 17	TOTAL CLAIMS 30
INDEPENDENT CLAIMS 3				
ADDRESS Michael R Casey Oblon Spivak McClelland Maier & Neustadt PC Fourth Floor 1755 Jefferson Davis Highway Arlington , VA 22202				
TITLE Method and system for diagnosing, collecting information and servicing a remote system				
FILING FEE RECEIVED 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	